

CUSTOMER RETURN & EXCHANGE POLICY

If you are not 100% satisfied with one of our product's quality, you may return it within 90 days of purchase for a refund or exchange with a valid receipt. See full policy for conditions.

- To protect all our customers and make sure that we handle every return or exchange with reasonable fairness, we cannot accept a return or exchange (even within 90 days of purchase) in certain situations. See full policy for conditions.
- If no receipt is presented for return, only even exchanges or Scout Shop Gift Card can be issued. The amount returned will be of the lowest price the item(s) was offered in the last 12 months.
- A valid customer name/address must be given to receive a refund/exchange.

For our full Return and Exchanges policy, please go to ScoutShop.org>Returns.